

# BANKING INFORMATION

## BANKS ALL ACROSS DENMARK

The estimated waiting time and documents requested to open a bank account may differ between banks.

Please contact the bank directly to confirm. (Updated October 2025)

Name of bank	Website in English	Internet banking in English	Internet banking hotline/support	Mobile App in English	Main contact information	Note
<a href="#"><u>Arbejdernes Landsbank</u></a>	✓	✓	✓	✓	Phone: +45 38 48 48 48 Email: <a href="mailto:al-bank@al-bank.dk">al-bank@al-bank.dk</a> No English option when calling.	The English website offers a general introduction to the bank. No practical information on private banking:  It is possible to open an account online as well as in person.
<a href="#"><u>Danske Bank</u></a>	✓	✓	✓	✓	Phone: Non-Danish citizens: +45 45 140 190 Main number: +45 70 123 456  Has an English option when calling.	The English website offers practical information on private banking. They have specific information for Danish citizens, non-citizens and Ukrainian refugees. They have information for international workers and students as well as housing and 'good to know before moving to Denmark':  The sign-up form is available in English and Ukrainian.  Internet banking is available in English, but one must access it through the Danish website
<a href="#"><u>Jyske Bank</u></a>	✓	✓	✓	✓	Internet banking has a language selection option.  24/7 phone: 89 89 89 89  No English option when calling  Email: <a href="mailto:online@jyskebank.dk">online@jyskebank.dk</a>	The English website offers a general introduction to the bank. No practical information on private banking.  The sign-up form is available in English  Internet banking is available in English after log-in on Danish website.

<b>Nordea Bank Denmark</b>	✓	✓	✓	✓	<p>Phone: +45 70 33 33 33</p> <p>No English option when calling</p> <p>Email: <a href="mailto:nordea@nordea.dk">nordea@nordea.dk</a></p>	<p>The English website offers both general and specific information on how to become a customer: <a href="https://www.nordea.com/en/login?utm_source=chatgpt.com">https://www.nordea.com/en/login?utm_source=chatgpt.com</a></p> <p>Internet banking is available in English, but one must access it through the Danish website.</p> <p>To open an account, you need to visit your local branch.</p>
<b>Nykredit</b>	✓	✓	✓	✓	<p>Phone: +45 70 10 90 00</p> <p>No English option when calling.</p>	<p>The English website offers a general introduction to the bank. No practical information on private banking:</p> <p>Even though the page is not in English, they write that they still wish to help you in the best possible way in English and that they will contact you after you have filled the form.</p> <p>Internet banking is available in English, but one must access it through the Danish website.</p> <p>Mobile app offers partial English support</p>
<b>Sydbank</b>	✓	✓	✓	✓	<p>Phone: +45 74 37 37 37</p> <p>No English option when calling</p> <p>Email: <a href="mailto:info@sydbank.dk">info@sydbank.dk</a></p>	<p>The English website offers a general introduction to the bank. No practical information on private banking.</p> <p>Internet banking is available in English, but one must access it through the Danish website.</p> <p>Mobile app has language selection feature.</p>
<b>Middelfart Sparekasse</b>	✗	✓	✓	✓	<p>Phone: +45 64 22 22 22</p> <p>No English option when calling</p>	<p>The website is not in English but the sign-up forms are.</p>
<b>Lunar</b>	✓	✓	✓	✓	<p>Phone: +45 70 60 54 54</p> <p>English option when calling</p> <p>Email: <a href="mailto:support@lunar.app">support@lunar.app</a></p>	<p>Lunar is a 100% Digital bank, and their website is fully in English.</p>
<b>Spar Nord Bank</b>	✗	✓	✓	✓	<p>Phone: +45 96 34 40 06</p> <p>No English option when calling</p> <p>Email: <a href="mailto:sparnord@sparnord.dk">sparnord@sparnord.dk</a></p>	<p>The website is not in English but a note is made in Danish, that you need to call customer service if you are with foreign citizenship or without NemID/MitID.</p>
<b>Djursland Bank</b>	✓	✓	✓	✓	<p>Phone: +45 86 30 38 88</p> <p>No English option when calling</p>	<p>No information in English on their website.</p>

					Email: <a href="mailto:hovedkontoret@djurslandsbank.dk">hovedkontoret@djurslandsbank.dk</a>	
<b>Andelskassen</b>	✗	✓	✓	✓	Phone: +45 70 24 66 44 No English option when calling Email: <a href="mailto:hej@andelskassen.dk">hej@andelskassen.dk</a>	No information in English on their website.  Language selection available for mobile app
<b>Lån &amp; Spar</b>	✗	✓	✓	✓	Phone: +45 33 78 20 00 No English option when calling Email: <a href="mailto:lsb@lsb.dk">lsb@lsb.dk</a>	No general page in English but there is information on student bank accounts in English.  Customer service through <a href="mailto:kundeservice@lsb.dk">kundeservice@lsb.dk</a> has English contact form

## JUTLAND AND FUNEN

Name of bank	Website in English	Located	Internet banking in English	Internet banking hotline/support	Mobile app in English	Main contact information	Note
<a href="#">Nordjyske Bank</a>	✓	Northern Jutland	✓	✓	✓	Phone: +45 98 70 33 33 No English option when calling Email: <a href="mailto:post@nordjyskebank.dk">post@nordjyskebank.dk</a>	The English website offers a general introduction to the bank.
<a href="#">Nordfyns Bank</a>	✗	Northern Funen	✗	✓	✓	Phone: + 45 59 48 93 00 No English option when calling Email: <a href="mailto:bank@nordfynsbank.dk">bank@nordfynsbank.dk</a>	No information in English on their website.
<a href="#">Sparekassen Kronjylland</a>	✓	Jutland	✗	✗	✓	Sparekassen Kronjylland Vestergade 11 8000 Aarhus C Phone: + 45 87 32 13 00 No English option when calling Email: <a href="mailto:aarhuscity@sparkron.dk">aarhuscity@sparkron.dk</a>	The page in English offers a general introduction to the bank. There is no actual sign up form in English, but you can fill a contact form, and they will contact you regarding becoming a customer.
<a href="#">Vestjysk Bank</a>	✗	Jutland	✓	✓	✓	Vestjysk Bank Aarhus Åboulevarden 67 8000 Aarhus C Phone: +45 96 63 20 00 No English option when calling Email: <a href="mailto:aarhus@vestjyskbank.dk">aarhus@vestjyskbank.dk</a>	The English website offers a general introduction to the bank, and you can change the sign-up form to English.